



# DORSET COMMUNITY HEALTH HUB

## **The Dorset Community Partnership Fund & The Dorset Hub Advisory Committee, Community Health Care Hub Fifth Annual Update, November 2020**

Bringing Preventative & Primary Health Care to Our Community  
Proudly Serving Muskoka & Haliburton



Amy Newediuk, our summer student volunteer, receives a donation from Lucy Lorenzen.

### ***Community Engagement & Generosity - We Lean On Each Other***

It is the resiliency of our community as we came together & “leaned on each other” that is the story of 2020. With other community groups (Dorset Lions, local churches) & Robinsons General Store, we came together and ran a food support program. We run a pharmacy support initiative in cooperation with Dorset Pharmasave. The pharmacy program continues to offer support to those in need today. Our student volunteer supported the Hub team and made pharmacy deliveries to those in need throughout the summer. While strict COVID protocols were in place, the Hub team proactively did telephone patient “check ins” and the team

augmented this virtual connection with patients by using loaner digital tablets to enhance communications between the team and patients. DCPF has funded the purchase of medical supplies and Personal Protective Equipment due to COVID response needs. Our team at the Health Hub supported the COVID Assessment Centre over a three month period up until September 2020. The DCPF funded professional back-up support to the team at the Hub over the past 8 months.

Hub patient testimonials speak eloquently of the work of the team at the Hub

*“My chronic illness makes travel extraordinarily difficult for me, so having the Hub and the programs it supports available to me has been amazing. I couldn’t have done the things I needed to without them.”* **Hub Patient**

*“Thoughtful, helpful, considerate and caring...as has always been my experience with the personnel of the Hub.”* **Hub Patient**

*“Dorset Health Hub Staff, we appreciated everything, we felt very well cared for..... You are most impressive.”* **Hub Patients**

**The Health Hub** – The Hub focuses on primary and preventative care and provides services to two groups of patients, 1) registered patients – full time patients where the Hub is their sole primary care provider and 2) patients (visitors & seasonal residents) who receive care for episodic illness & have primary care providers elsewhere. The Hub helps registered patients navigate complex health & social services. The patient load is dominated by patients who have chronic and complex health care needs in addition to family care. Patient load averages in excess of 700 patients & over 2,000 patient contacts annually. Preventative programs have been curtailed during COVID. The Health Hub is not equipped to handle emergency care (i.e. acute chest pains serious injuries). However we are able to accommodate same or next day appointments for minor injuries or illness (is eye, ear, throat infections) - given current state of



COVID protocols.

l - r: Tracey Stone - Admin Assistant; Laurie Highfield - NP; Lynda Turner - RPN  
Sherri Bullen is the Dorset Health Hub Nurse Practitioner who will be filling in for Laurie Highfield for the next couple of months. As you are aware, Laurie is off on temporary medical leave and will be returning to the Hub in the new year 2021. Sherri is from Huntsville and she is familiar with our community. Sherri comes to us through the good work of the Algonquin Family Health Team and has worked for them in the past. The team at the Health Hub, Tracey Stone and Lynda Turner, will provide continuity to patients through these changes and we appreciate everyone's patience and understanding. COVID protocols remain in place and we continue to offer the best possible patient care during these challenging times. We would also like to extend our gratitude to Lynn Abernethy, our Nurse Practitioner helping us out for the past 2 months. Lynn has filled in for the summer program and vacation time over the past 2.5 years and we appreciate her dedication to Hub patients.

***Partnerships*** The Hub is managed as a partnership between the Algonquin Family Health Team with funds from Ontario (MOHLTC) and the Dorset Community Partnership Fund the local CRA registered charity. We are appreciative of our collaboration with the Townships of Lake of Bays and Algonquin Highlands.

***Community, Donors & Volunteers*** We are proud of our ability to bring together our broad larger than life family who continue to support quality health care in our community. We are inclusive bringing together permanent residents, seasonal residents and visitors – indeed one large and engaged family! We are grateful for the strong local business support. We are appreciative of the Huntsville Walmart contribution to this project. A heartfelt thanks to all of our donors. We offer thanks to Pay It Forward – District of Muskoka and the Government of Canada with the Muskoka Community Foundation & the Canada Community Foundation for their special COVID response support. Please see our honour wall in the Hub for acknowledgement to our major gift donors. We will be sending out a donor recognition document in the New Year. We would also like to thank our local Advisory Committee Members for their dedication and commitment to the Hub. Special thanks to Clarks on Main for their fall fundraising project

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***Why the need for ongoing fundraising?*** Well we are responsible for the facility, operations and maintenance... In addition to our outreach initiatives previously identified, we must supplement Ontario funds for some of our professional staff, technology, equipment and facility upgrade expenses. For example this year we put in a water purification system. The Dorset Community Partnership Fund (DCPF) is the local CRA registered charity and the Hub is one of its many community projects. We are a 100% volunteer driven organization. If you would like to make a contribution you can e transfer to us or mail us a cheque – keeping our costs down. Checks can be made out to DCPF. Please send us your e mail and address so we can provide a tax receipt. Tax receipts will be issued for donations \$20 or more. Please mail to DCPF PO Box 41 Dorset ON P0A1E0. For more information please e mail [collinreaney@aol.com](mailto:collinreaney@aol.com) or [bjtownes@vianet.ca](mailto:bjtownes@vianet.ca).



# WE LEAN ON EACH OTHER

THE DORSET & LAKE OF BAYS COMMUNITY IS PROUD OF OUR COMMUNITY COLLABORATION OVER THE PAST 12 YEARS!



OUR COMMUNITY & YOUTH AMBASSADORS FOR OUR CAMPAIGN, LEE AND AMY

JOIN US AND POST A PICTURE OF THE "GREAT LEAN ON OTHERS" WITH THE HASHTAG #DorsetLeansOnEachOther

HERE IS HOW YOU CAN HELP THE DORSET COMMUNITY PARTNERSHIP FUND (DCPF) SUPPORTED BY COMMUNITY HEALTH HUB & COMMUNITY PROJECTS:

### Canada Helps:

<https://www.canadahelps.org/en/charities/dorset-community-partnership-fund/p2p/lean-on-each-other/>

### Visit Us:

Come to our booth outside of Robinson's General Store Saturday & Sunday from 11am - 3pm

### Donate:

Mail in DCPF to PO Box 41 Dorset ON POA 1E0  
Check made out to Dorset Community Partnership Fund

FOR MORE INFORMATION PLEASE CONTACT [collinreaney@aol.com](mailto:collinreaney@aol.com), [burgesslt@me.com](mailto:burgesslt@me.com) or [bjtownes@vianet.ca](mailto:bjtownes@vianet.ca).

TAX RECEIPTS ARE AVAILABLE FOR DONATIONS OVER \$20.00



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<https://www.canadahelps.org/en/charities/dorset-community-partnership-fund/p2p/lean-on-each-other/>

